

COORPORATION CONTRACT

2024-2025

Between the undersigned

Guest house : DAR BA SIDI & SPA
Classification : 1^{ère} Catégorie
Located at : Route Natioanle N°2 PK 108+300 , commune Dardara –
91 000 Chefchaouen – Morocco
Tel : +212.539.98.61.87 / 63.65 / 91.59
Fax : +212.539.98.62.93
E-Mail : contact@darbasidi.com
Website : www.darbasidi.com
Represented by : Najib SIDQUI – Chairman and CEO

On the one hand

And :
The Travel Agency :
Located at :
Tel :
Fax :
Represented by :

On the other hand

It was decided and agreed as follows :

CANCELLATION AND NO SHOW

- All individual or group cancellations must be sent to DAR BA SIDI & SPA by e-mail contact@darbasidi.com and by telephone +212.539.98.61.87 / 63.65 / 91.59 and confirmed by DAR BASIDI & SPA by return.

- Cancellation conditions Individuals or groups on the basis of the first night and according to the confirmed plan :

30 days before arrival	Free of charge
D-29 to D-16	25%
D-15 to D-08	50%
D-7 to D-1	75%
No Show	100%

CONDITIONS FOR CHILDREN : ACCOMODATION & CATERING

- From 0 to 5 years old free accomodation and meals according to the parents plan (Maximum 01 child per room and 2 per Royal Bungalow Suite sharing the parents bed.
- From 6 to 11 years old : Supplement 150 Mad in accomodation and 50% discount en catering according to parents diet (Maximum 01 child per room and 2 per Royal Suite Bungalow) with an extra bed.

BILLING AND PAYMENT :

- The payment of the stay will be done before the check-in according to the agreement.
- The signing of this tariff contract does not constitute an opening of an account and therefore does not give any right to benefit from a deferred billing with DAR BASIDI & SPA.
- Account openings : in order to benefit from deferred payment will be the subject of a seperate agreement to this contract.
- In case of non-receipt of payment or suspension of credit. DAR BASIDI & SPA is entitled to collect the amount of the invoices for the stay directly from the client.

PRICE OF SERVICES

- Any modification, increase or reduction in price not provided for in the said contract must, in order to be valid. Be accepted by both contracting parties and be the subject of an amendment to the contract.
- The prices for drinks and extras are displayed by DAR BA SIDI 1 & SPA and are readable by all clients, the prices set (drinks, telephone, SPA, etc) are reasonable prices. Within- the limit of the prices usually charged by establishments of the same category in Morocco.

GENERAL CONDITION

_These rates are net of commissions, including services and VAT. Are strictly confidential.
Valid from 01 November 2024 to 31 October 2025.

- The tariff conditions previously negotiated between DAR BA SIDI & SPA and another organization for a booked service may not, under any circumstances be renegotiated if the travel agency is called upon to coordinate the said service.
- The travel agency is obliged to provide all the necessary information to enable DAR BA SIDI & SPA to prepare the reception of the clients : Names of the clients, Date of arrival and departure, approximate time of arrival, Number of persons, type of accomodation and the required diet. Method of payment.
- This contract is made for bookings of individual clients and groups on holiday.
- The tourist tax and tourist promotion tax are subject to change according to the laws and the local authorities concerned.

RESERVATION

- All individual or group reservations must be sent to DAR BA SIDI & SPA by e-Mail : contact@darbasidi.com and by telephone : +212.539.98.61.87 / 63.65 / 91.59 and confirmed by DAR BA SIDI & SPA by return.
- Charges to bookings for individuals will only be accepted up to 48 hours prior to arrival and up to 1 month prior to arrival for groups if specified in writing by the travel agent, otherwise the booking will be charged as originally confirmed.
- In order to ensure the best welcome to your customers, it is advisable to send to DAR BA SIDI & SPA. At the latest, one month before the date of arrival of customers, the Rooming-list mentioning name and the hour of arrival of the customers as well as the services to be provided during the stay by Indicating the first meal to be served in case of half-board (lunch or dinner).

CHECK-IN – CHECK-OUT

- On the day of departure. The rooms must be vacated by 12 noon. On the day of arrival. The rooms will be made available from 2 PM
- In case of early arrival, travel agencies are advised to book the room for the previous night in order to ensure that the room is available upon arrival.
- In case of a late departure the guest can benefit from a late check-out depending on the availability of the rooms.
- The late check-out surcharge is 50% of the contracted rate
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- **PREFERENTIAL RATES FOR ACCOMODATION 2024-2025 in Moroccan Dirhams.**

TYPE OF ACCOMMODATION	Preferential Rate BB	
	SINGLE	DOUBLE
UPPER CHAMBER	1 000 MAD	1 100 MAD
SUITE JUNIOR	1 650 MAD	1 650 MAD
LUXURY SUITE	1 750 MAD	1 750 MAD
ROYAL SUITE BUNGALOW	1 950 MAD	1 950 MAD
Tourist tax/Person/Night	15 MAD	
Supplement/Meal	300 MAD	
Supplement 3 ^{ème} Person	400 MAD	

PRICING CONDITIONS

- These rates are in Moroccan Dirhams, except for groups, residential seminars. Fairs and sports teams and cannot be used for online sales, in which case a separate quote will be provided. Free WI-FI access in the common areas.

FREE OF CHARGE POLICY

- One-off tours and groups ; 1 free single room (maximum one free room per visit) according to the group's plan for every 10 paying customers. To be given in kind to accommodate the guide or driver. This freebie cannot be accumulated from one arrival to the next. nor can it be deducted from the invoice. If the number of paying clients is less than 10, the agency can accommodate its agent at DAR BA SIDI & SPA at the contractual price with a 20% discount, the agency's voucher must mention the guide or driver's payment.
- If the number of clients is less than 10, DAR BA SIDI & SPA reserves the right to accommodate the guide and driver in a double room. If necessary. In accordance with the above conditions.

Dislodging

In the case of a dislodging resulting from a case of force majeure (exceptional works, strikes, availability of the establishment, etc) DAR BA SIDI & SPA cannot be held responsible for the non-observance of the commitments. Nevertheless, as far as possible. The establishment will try to book in an establishment according to the availability. The services to be provided must be similar to those established in the present contract. No refund or compensation will be due to DAR BA SIDI & SPA.

TERMINATION

In the event of non-compliance by one of the parties with its obligations under this agreement. The other party shall have the right, after formal notice served by registered letter with acknowledgement of receipt and remaining without effect at the expiry of the period of fifteen days after receipt of the latter, to terminate this contract without notice or compensation.

RESPONSIBILITY

DAR BA SIDI & SPA cannot be held responsible for the quality of additional services not mentioned in the present document. Such as : means of transport not belonging to DAR BA SIDI & SPA, guides, shops, car rentals, even if it has facilitated contacts and helped the client to make reservations outside the establishment.

SUSPENSION OF OBLIGATIONS

DAR BA SIDI & SPA shall not be liable or deemed to have failed in its obligations in the event of non-êrformance of all or part of its obligations under this contract. If such failure is due to force majeure or to circumstances beyond its control and not caused by its fault or negligence.

LITIGATION

In case of dispute or contestation on the interpretation. Execution or termination of the present, only the commercial Court of the city of Chefchaouen is competent in the matter.

For

For

DAR BA SIDI & SPA

Represented by :

Represented by :

Najib SIDQUI

Chairman and CEO